

# METHOD AND SYSTEM FOR FACILITATING MEDIATED COMMUNICATION

## Abstract of the Disclosure

5 A mediation system as disclosed herein is capable of performing a method for facilitating mediated communication. In at least one embodiment of the method for facilitating mediated communication, the method includes facilitating data-based communication between a mediation subscriber communication device and a mediation system for performing a decision operation with a mediation subscriber, and facilitating voice-based communication for performing a mediated follow-through operation associated with a mediated party.